

CV of Ruby Melody Agbola

1. Name

Ruby Melody Agbola

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3. Brief Summary Profile

I'm goal-driven, diligent and self-motivated with very high work ethics. I'm extremely reflective and analytical in my approach to teaching and learning and highly committed to academic pursuit. I am a Senior Lecturer at the Department of Management and Public Administration, Central University, Ghana. As a professional teacher, an academic and a trained management professional, my specialisation is in Strategic Management and Public Administration. I'm currently pursuing a PhD programme in Management Studies at the Ghana Institute of Management & Public Administration (GIMPA). I'm passionate about research and have undertaken a number of independent research projects and also collaborated with a few colleagues on several research projects resulting in the publication of many academic journal articles, book chapters and a book. I have a penchant for attending conferences to present my research ideas and findings and have attended multiples of international conferences in various countries across the world including Britain, Morocco, Nigeria, Malaysia and Denmark. One of my conference papers "*Accountability in Governance: Analysis of Judgement Debt Fraud in Ghana*" won the Best Conference Paper Award from Emerald Insight publishers in 2012. These conferences were a great platform for networking and establishment of international research partners. My latest conference was the 4th Biennial Conference of the Africa Academy of Management (AFAM) held in Addis Ababa, Ethiopia in January, 2018. I'm currently one of the reviewers of Emerald's Corporate Social Responsibility Journal.

4. Education Background

<u>Institution</u>	<u>Dates</u>	<u>Degree & Year of Award</u>
• GIMPA Business Sch. Ghana	2015 -	PhD Management (on going)
• University of Lancaster St Martin's College, U.K.	2005- 2006	PGCE - Education (2006)
• International University London Centre	2000 - 2002	MBA – Management Studies (2002)
• University of Tromso, Norway	1995 - 1998	Mphil – Public Administration (1998)
• University of Ghana	1986 - 1989	BA Hon –Religions with Classics (1989)

5. Employment and Professional Experience

<u>Institution</u>	<u>Position Held</u>	<u>Dates</u>
• Central University College Ghana	Senior Lecturer	2009 – date
• St. Joseph’s Catholic Junior Sch. North London (UK)	Class Teacher	2006 – 2008
• Marks & Spencer Plc High Street Kensington (UK)	Personnel Manager	2002 – 2005
• University of Tromso, Norway	Research Assistant	1993 – 1998

6. Research Interests

- (a) Leadership
- (b) Strategy and firm performance
- (c) SME Research
- (d) Corporate Governance
- (f) Corporate Social Responsibility

7. (a) Publications (Peer Reviewed Journals)

- i. Sokro, E. & **Agbola, R.M.** (2016). Perceptions of CSR Performance in Ghanaian Telecommunications Industry and its Impact on Customer Loyalty.
- ii. **Agbola, R.M.** & Amoah, A. (2015). Coding Systems and Effective Inventory Management by SMEs in the Ghanaian Retail Sector. *Central Inquiry*, Vol. 1 No. 1, pp. 46 – 65.
- iii. **Agbola, R.M.** (2013), Does Total Quality Management Affect the Performance of Small and Medium Enterprises? A Case of Manufacturing SMEs in Ghana. *World Applied Sciences Journal* 28 (Economic, Finance and Management Outlooks): 01-09, 2013 ISSN 1818-4952
- iv. **Agbola, R.M.** (2012): “The Impact of Health and Safety Management on Employee Safety at Work”. *Developing Country Studies Journal*. (September Issue). Available at www.iiste.org.
- v. **Agbola, R.M.** (2011): “The Effectiveness of Performance Appraisal as a Tool for Enhancing Employee Performance in the Public Health Sector”. *Global Management Journal*, Vol. 3 No. 1, 2. ISSN 2080-2951.
- vi. Amoako, G.K., **Agbola, R.M.**, Sokro, E., & Dzogbonuku, R. (2011): “The Realities about Corporate Social Responsibility Activities of Mobile Telecommunication Firms in Ghana”. *Corporate Social Responsibility Review* ISSN 1759-5886. www.socialresponsibility.biz
- vii. Sokro, E, **Agbola, R.M.**, Osei-Bonsu, N & Ankrak, E (2011): “The Impact of Career Choice on Job Satisfaction among Employees in Ghana” – *Indian Journal of Commerce & Management Studies* Online: www.scholarshub.net.

7. (b) Publications (Peer Reviewed Book Chapters)

- i. **Agbola, R.M.** (2017). “The State of Public Administration in Ghana”, in *Perspectives on Business and Management: A Student and Practitioner Guide*, chap.14. Edited by Prof. Kwaku Appiah-adu. Smartline Publishers Ltd, Accra.
- ii. **Agbola, R.M.** (2017). “Overview of Public Administration in Africa”, in *Perspectives on Business and Management: A Student and Practitioner Guide*, chap. 15. Edited by Prof. Kwaku Appiah-adu. Smartline Publishers Ltd, Accra.

- iii. **Agbola, R.M.** & Sokro, E. (2015): Accountability in Governance: The Case of Judgement / Settlement Debt Payments in Ghana in *Governance, Accountability and Sustainable Development*. Ed. David Crowther, Mourad Oubrich, Redouane Barzi & Sara Abdaless. Cambridge Scholars Publishing. Newcastle upon Tyne, NE6 2PA, UK. Won Best Conference Paper Award. Online: <http://www.cambridgescholars.com/download/sample/61983>
- iv. **Agbola, R.M.** & Sokro, E. (2014). “Sustainable Energy and the Growth of Small and Medium Enterprises in Ghana”. Chapter 9 of a Volume in *Advances in Environmental Engineering and Green Technologies* (AEEGT) Book Series. Information Science, IGI Global.
- v. Amoako, G.K., **Agbola, R.M.**, Dzogbenuku, R.K. Sokro, E. (2013). CSR and Education: The Ghanaian and African Perspective, in Jamilah Ahmad, David Crowther (ed.) *Education and Corporate Social Responsibility International Perspectives (Developments in Corporate Governance and Responsibility, Volume 4)*, Emerald Group Publishing Limited, pp.185-222.

8. University Committees and Community Work

- Member of the Editorial Board for Central Inquiry Journal since its inception in 2015.
- Member of the Faculty Development, Research & Conferences Committee since March, 2016
- Online Curriculum Development Committee since 2012.

9. Scientific Conferences

Conference / Workshop	Location	Dates	Paper Presented
• 4 th Biennial Conference of the Africa Academy of Management (AFAM)	Addis Ababa, Ethiopia	3 rd – 6 th Jan. 2018	PhD Consortium
• International Conference on Economic, Finance and Management Outlooks - (ICEFMO - AESS-2013)	Kuala Lumpur, Malaysia	5 th - 6 th Oct. 2013	Does Total Quality Management Affect the Performance of Small and Medium Enterprises? A Case of Manufacturing SMEs in Ghana
• International Conference on Corporate Social Responsibility, Governance and Sustainable Development – (ICCSR-GSD 2013)	Lagos, Nigeria	8 th – 10 th April 2013	Sustainable Energy and the Growth of Small and Medium Enterprises in Ghana
• 2 nd International Conference on Governance and Accountability (ICGA -2012)	Rabat, Morocco	14 th -16 th Sept 2012	Accountability in Governance – The Problem of Judgement Debt Payment Fraud in Ghana

10. Referees:

(1) Prof. Bill Buena Puplampu
 Vice Chancellor
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 P.O. Box 2305 Tema
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(2) Dr. Kastner
 Dean of Central Business School
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